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# We Take the Guesswork Out of Deliveries

**F**Years

eal Life Experience



## **Advance Shipping Notice**

Once our truck is enroute with your delivery, you'll automatically get an email notification letting you know it's on its way! The email will be sent to the person who placed the order, provided we have your email address on file. If there is an email address that should always be notified of every shipment, we can add that too.

Click on "Track Package" and you'll see the estimated delivery time, a picture of your driver, the delivery address, and even a real-time map of your delivery status.

If you click on "Track Package" after the delivery is completed, you'll see the delivery time and signature of the receiver.

If your package is delivered via UPS, FedEX or USPS, you'll still get notification with tracking information! Simply click on the link in the email to track your package.

## **Delivery Notification**

Once our driver marks your delivery as complete, you will receive a Delivery Notification email. This notice will tell you where it was delivered, who signed for it and provide a visual list of the items in the order with pricing next to the images if you're set up to see prices on your ship tickets. If you don't want the prices to show, just let us know and we'll update your account. If no one is available to sign for your delivery, we'll take a picture of the material to include in your Delivery Notification.

### How to get these notifications

You don't need to do a thing to get these notifications! We'll automatically send you updates unless you opt out. You can also tell us if you want the prices next to the images on your Delivery Notification...or if you'd prefer to keep that private. Updating your preferences is as simple as telling your Schaedler Yesco Inside Sales rep.

## What deliveries get notices

Whether your delivery is on a Schaedler Yesco truck, or was shipped via carrier, you'll know it's on its way so you can plan your day!