

December 8, 2020

SUBJECT: COVID-19 – Update

To Our Valued Customers,

Over the last nine months, news about COVID-19 has been ever-changing. We have worked hard to stay abreast of new developments and follow the requirements and recommendations from the CDC, the state of Pennsylvania, OSHA, and other vital sources of reliable information. Throughout it all, Schaedler Yesco continues to focus on two main areas: Keeping our customers and team members safe and helping you maintain your business with minimal disruption.

**We are Open.**

Our counter locations remain open for business taking precautions and regularly sanitizing. When possible, please consider conducting business via phone, email, Web Order Entry, Mobile Order Entry, or other digital tools to communicate and place orders for pick-up to limit contact.

**We are committed to serving your needs with consistent supply and staff availability.**

We are regularly working with our vendor partners to understand any changes to the supply chain. At this time, we have not been made aware of any significant issues that should cause supply concerns. Our inventory remains strong.

**We have NOT reduced or eliminated services.**

On-site support for start-up, troubleshooting, emergency service, inventory management services, either at a job-site or your storeroom, continues, provided you accept outside visitors. Please communicate with your Schaedler Yesco contact regarding your policies. Employees are instructed to limit person-to-person contact and utilize safety precautions when visiting your location.

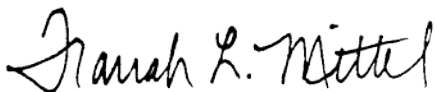
**Deliveries are touchless.**

Our drivers will acknowledge delivery on your behalf by signing delivery documents for you. They will note the date, time, and name of the person accepting the delivery. If no one is present to accept the delivery, we will proceed with our standard practice of noting the delivery and taking a photo.

We will continue to react quickly and with conviction to serve you.

Thank you for your business and your understanding. If you have any questions, please contact your Schaedler Yesco Sales Representative.

Best regards,



Farrah Mittel, President